



HOME

ABOUT WELFARE PARTNERS

GETTING STARTED

SERVICES

FAQS

LOGIN NOW

# Welcome to Welfare Partners

The Department of Social Protection's digital service for business partners

This is the front page of Welfare partners, this is the platform that the Department uses to interact with business partners. "Log-in now" will bring you into a security page, you will need to have a DSP digital security certificate loaded to your PC, laptop etc to access Welfare partners

LOGIN NOW



## Login

Local Login

X

Usernames

Passwords

☐ Remember My Login

Login

Manage User(s)

You will use the e-mail linked to your DSP sub-cert as your username.





- 08 Aug 17 The eligibility check for Treatment Benefits has been approved
- 05 Aug 17 An eligibility check has already been requested
- 05 Aug 17 Your eligibility check for Treatment Benefits has been approved.

VIEW MORE NEW NOTIFICATIONS

# Hello Thai

COMMUNITY EMPLOYMENT



TREATMENT BENEFIT



This is the Welcome page of Welfare Partners, it will show your name. This screen will display the most recent notifications sent from the Dept to you. You click on the Treatment Benefits option, The other option (Community Employment) will not work for you and vice versa.





08 Aug 17 The elig

05 Aug 17 An eligi

05 Aug 17 Your eli



I will only use Welfare Partners to obtain and share data related to claims for Treatment Benefit by individual patients in accordance with the Data Protection Act 1988 and the amended Data Protection (Amendment) Act 2003. Data will only be accessed with patients consent. Please confirm that you have READ the Privacy Statement before proceeding

I AGREE

## COMMUNITY EMPLOYMENT



Individual Learning Plans

Dental, Optical and Medical Appliance -  
Treatment Scheme



08 Aug 17 The elig

05 Aug 17 An eligi

05 Aug 17 Your eli

Enter your Practice or  
Panellist number

SUBMIT

# Hello Thai

COMMUNITY EMPLOYMENT



Individual Learning Plans

TREATMENT BENEFIT



Dental, Optical and Medical Appliance -  
Treatment Scheme

TRAINING2



CLOSE 

You will enter either your panel number or “Practice I.D.” You can opt to have a practice ID assigned if you have multiple panel numbers in the one practice, this will simplify the job of the Receptionist/Practice manager as they will be able to check eligibility, submit claims etc for all panellists associated with that Practice using the one log-in, rather than having to log-in as each panellist separately.

If one or more panellists does not want to be part of the Practice I.D. they can maintain their own panel log-in and their transactions on Welfare Partners will only be accessible to them or a person they allow to use their log-in.



# Eligibilty Checker

CUSTOMERS PPSN

CUSTOMERS DATE OF BIRTH

CUSTOMERS CONSENT

e.g 1234567N

DD / MM / YYYY

I declare that I have customer consent

CHECK ELIGIBILITY

You will be brought direct to the Eligibility checker page. Here you will enter the PPSn and DOB of the person you wish to check eligibility for, both PPSn and DOB must be correct or you won't be able to proceed. Again clicking "check eligibility" will record the fact that you are confirming you have the customers permission to use their data

## Results

FIND A CUSTOMER BY NAME OR PPSN

SEARCH

EXPORT RECENT

NAME	PPSN	EXPIRY DATE	STATUS		
Bloggs, Joe	*****34k	23/06/17	Approved	VIEW	CLAIM
Robinson, Michael Joseph	*****34k	23/06/17	Approved	VIEW	CLAIM
O'Connell, Siobhan Caoimhe	*****34k	23/06/17	Approved	VIEW	CLAIM
Bloggs, Joe	*****34k	23/06/17	Approved	VIEW	CLAIM
Bloggs, Joe	*****34k	23/06/17	Approved	VIEW	CLAIM
Bloggs, Joe	*****34k	23/06/17	Approved	VIEW	CLAIM
Bloggs, Joe	*****34k	23/06/17	Approved	VIEW	CLAIM
Bloggs, Joe	*****34k	23/06/17	Approved	VIEW	CLAIM





Smiles 0835345

ELIGIBILITY

CLAIMS

PAYMENT STATEMENTS

PANELISTS

Your claim for Joe Bloggs \*\*\*\*\*34k has been queued

QUEUED CLAIMS

# Eligibilty Checker

CUSTOMERS PPSN

CUSTOMERS DATE OF BIRTH

CUSTOMERS CONSENT

e.g 1234567N

DD / MM / YYYY

I declare that I have customer consent

CHECK ELIGIBILITY

## Results

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EXPORT

RECENT



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Bloggs, Joe	*****34k	23/06/17	Approved	VIEW	CLAIM
Bloggs, Joe	*****34k	23/06/17	Approved	VIEW	CLAIM
Bloggs, Joe	*****34k	23/06/17	Approved	VIEW	CLAIM
Bloggs, Joe	*****34k	23/06/17	Approved	VIEW	CLAIM

The result of the eligibility check will be displayed in the results list, approved, not approved etc, the latest check will be displayed on top. You will be able to search the results and view individual cases in more detail by clicking on the “view” button





SERVICES



MY DETAILS



NOTIFICATIONS

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ELIGIBILITY

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# Eligibility

Bloggs, Joe

APPROVED

PPS NUMBER

\*\*\*\*\*44K

SCHEME

Optical

ASSESSMENT DATE

28/02/2017

EXPIRY DATE

31/05/17

DAYS REMAINING

9 days

## Treatments Approved

NEW CLAIM

Your customer is approved for the following. Select treatment provided.

TREATMENT

Dental exam

TREATMENT TYPE

Standard dental exam

Your customer is approved for the following. Select treatment provided.

TREATMENT

Teeth cleaning and maintenance

TREATMENT TYPE

Scale and polish

Protracted periodontal treatment

[BACK](#)



1 of 32



TREATMENT BENEFITS QUICK LINKS

Welfare.ie

XXXX

XXXXX

When you click on the “view” button the following more detailed screen will be displayed. This will show the current treatments the person is approved for.

Eligibility is valid for 100 days, treatment should be completed and claimed within this timeframe, if not a new eligibility check will need to be completed. The countdown timer shows the number of days left.



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ELIGIBILITY

CLAIMS

PAYMENT STATEMENTS

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# Claim for

Bloggs, Joe, \*\*\*\*\*44K

## 1. Treatment Details

DATE OF TREATMENT GIVEN

DD/MM/YY



PANELIST WHO GAVE TREATMENT

Enter panelist number

NEXT

BACK

TREATMENT BENEFITS QUICK LINKS

Welfare.ie

|

XXXX

|

XXXXX

When you have provided the relevant treatment, you can claim the fees due by clicking on the “new claim” button on the previous screen, this will then ask you to enter the treatment date and the panel number to be paid.



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ELIGIBILITY

CLAIMS

PAYMENT STATEMENTS

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# Claim for

Bloggs, Joe, \*\*\*\*\*44K

## 2. Select Treatments

Your customer is approved for the following. Select treatment provided.

TREATMENT

Dental Exam

TREATMENT TYPE



Standard dental exam

Your customer is approved for the following. Select treatment provided.

TREATMENT

Teeth cleaning and maintenance

TREATMENT TYPE



Scale and polish



Protracted periodontal treatment

SUBMIT NOW

SUBMIT LATER

BACK

TREATMENT BENEFITS QUICK LINKS

Welfare.ie

|

XXXX

|

XXXXX

You can then select the treatments carried out from the available list, the following screens show this





SERVICES



MY DETAILS



NOTIFICATIONS

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# Claim for

Bloggs, Joe, \*\*\*\*\*44K

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TREATMENT

Teeth cleaning and maintenance

TREATMENT TYPE



Scale and polish



Protracted periodontal treatment

SUBMIT NOW

SUBMIT LATER

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TREATMENT BENEFITS QUICK LINKS

Welfare.ie

XXXX

XXXXX





SERVICES



MY DETAILS



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# Claim for

Bloggs, Joe, \*\*\*\*\*44K

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Standard dental exam

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Teeth cleaning and maintenance

TREATMENT TYPE



Scale and polish



Protracted periodontal treatment

SUBMIT NOW

SUBMIT LATER

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TREATMENT BENEFITS QUICK LINKS

Welfare.ie

XXXX

XXXXX



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ELIGIBILITY

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# Claim for

Bloggs, Jo

## 2. Select Treatment

Your customer is approved for the following.

TREATMENT

**Dental Exam**



You are about to exit this page without submitting your claim. Are you sure you want to continue?

BACK TO CLAIM

YES, EXIT PAGE

Your customer is approved for the following. Select treatment provided.

TREATMENT

**Teeth cleaning and maintenance**

TREATMENT TYPE



**Scale and polish**



**Protracted periodontal treatment**

SUBMIT NOW

SUBMIT LATER

[BACK](#)

TREATMENT BENEFITS QUICK LINKS

Welfare.ie

XXXX

XXXXX

If you try and leave the page without "submitting" you will be warned, leaving without submitting will mean details are not recorded and cannot be paid.



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ELIGIBILITY

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# Claim for

Bloggs, Jo

## 2. Select Treatment

Your customer is applying for

TREATMENT

Spectacle Repa

- ☐ One bifocal or varifocal lense
- ☐ Two bifocal or varifocal lense
- ☒ Frames to one lenses

SUBMIT NOW

SUBMIT LATER

[BACK](#)

TREATMENT BENEFITS QUICK LINKS

Welfare.ie

XXXX

XXXXX

CLOSE



You have 7 days to submit this claim

If it is not submitted after 7 days, you will then have to recreate it. There is a maximum of 10 queued claims.

NO, SUBMIT NOW

YES, SUMBIT LATER

☐ Got it, don't show this message again

You can “submit now” or build up 10 claims and “submit later”



Your claims xxxxxxxx have been submitted

# Claims

SUBMITTED CLAIMS

QUEUED CLAIMS

## Submitted Claims

NEW CLAIM

EXPORT ALL



PANELIST

CUSTOMER NAME

PAYMENT DUE DATE

STATUS

1234567

Bloggs, Joe

23/06/17



Paid

VIEW

1234567

Robinson, Michael Joseph

23/06/17



Pending  
payment

VIEW

1234567

Bloggs, Joe

23/06/17



Pending  
payment

VIEW

1234567

Bloggs, Joe

23/06/17



Paid

VIEW

1234567

Bloggs, Joe

23/06/17



Claim  
submitted

VIEW

1234567

Bloggs, Joe

23/06/17



Paid

VIEW

1234567

Bloggs, Joe

23/06/17



Payment  
Approved

VIEW

1234567

Bloggs, Joe

23/06/17



Paid

VIEW





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ELIGIBILITY

CLAIMS

PAYMENT STATEMENTS

PANELISTS

# Submitted Claims

Bloggs, Joe

PPS NUMBER

\*\*\*\*\*44K

SCHEME

Dental

DATE OF TREATMENT

28/02/2017

PANELIST WHO GAVE TREATMENT

Smith, Laura

## Claimed Treatments

PAID

DATE OF PAYMENT

17/03/2017

PANELIST NAME

Smith, Laura 0002

TREATMENT

Dental

TREATMENT TYPE

Standard dental exam

PRICE PER TREATMENT

€33

Teeth cleaning and maintenance

Scale and polish

€42

This is the detailed view showing the treatments claimed and the amounts.

Total claimed

€75

Note: To see withholding tax breakdown, if relevant, view payment statements

[BACK](#)

TREATMENT BENEFITS QUICK LINKS

Welfare.ie

XXXX

XXXXX

Clicking view gives you a more detail of the claim



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ELIGIBILITY

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# Payment Statements

EXPORT ALL

RECENT



Panelists this period

June 2017

PANELIST NAME

PANELIST NUMBER

Smith, Laura

0002

VIEW

EXPORT

Murhpy, John

1234

VIEW

EXPORT

Robinson, Dylan

2345

VIEW

EXPORT

Smith, Laura

6789

VIEW

EXPORT

Smith, Laura

7890

VIEW

EXPORT

Smith, Laura

1357

VIEW

EXPORT

TREATMENT BENEFITS QUICK LINKS

Welfare.ie

XXXX

XXXXX

This the payment statement that will show you all payments issued in your monthly payment., withholding tax and net amount paid. This example page shows all panellist associated with this practice ID.



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ELIGIBILITY

CLAIMS

PAYMENT STATEMENTS

PANELISTS

# Payment Statement

June 2017

PANELIST NAME	PANELIST NUMBER	COMPANY NAME	ADDRESS
Laura Smith	0002	Smiles	Cashel, Tipperary

NAME	PPSN	AMOUNT
Bloggs, Joe	*****34k	€33.00
Robinson, Michael Joseph	*****34k	€33.00
O’Connell, Siobhan Caoimhe	*****34k	€33.00
Bloggs, Joe	*****34k	€33.00
O’Connell, Siobhan Caoimhe	*****34k	€33.00
Bloggs, Joe	*****34k	€33.00
Robinson, Michael Joseph	*****34k	€33.00
O’Connell, Siobhan Caoimhe	*****34k	€33.00
Bloggs, Joe	*****34k	€33.00
O’Connell, Siobhan Caoimhe	*****34k	€33.00

## Total

Total claims amount	€825
Gross taxable	€825
Withholding tax @ 20%	€165
Nett EFT value	€660
Total paid	€660

BAN	SECURITY NUMBER	PAYMENT DATE
IE29 AIBK *****578	D0291458	15/08/17

Clicking view will give you the details of a particular panellist