



**An Roinn Coimirce Sóisialaí  
Department of Social Protection**

**[www.welfare.ie](http://www.welfare.ie)**

**Humanitarian Assistance Scheme  
for Householders affected by flooding in Cork**

The Government has announced the extension of the Humanitarian Assistance Scheme for persons affected by the recent flooding in the Cork area. The scheme is similar to those established in the wake of the Dublin flooding in 2011 and Galway in 2009.

The Humanitarian Assistance Scheme, which is means tested, is intended to provide emergency financial assistance to households who are not in a position to meet costs for essential needs in the period immediately following flooding.

The aim of the Humanitarian Assistance Scheme is to provide financial support to people who have suffered damages to their home and in doing so provide hardship alleviation, as opposed to full compensation. Repairs for structural damage caused as a result of the flooding can also be considered under the scheme. The scheme does not cover commercial and business losses, losses covered by an insurance policy or any loss or damage to private rented accommodation or local authority accommodation

The scheme is being administered by Departmental of Social Protection officials (former Community Welfare Officers). In response to the current flooding situation, Departmental officers are continuing to provide individuals with exceptional and urgent needs payments to offset immediate needs, for example, assistance with the purchase of food, clothing, fuel and household goods.

In response to the flooding, offices operating in the Cork city and county area extended their services to provide additional emergency support to those



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affected. While normal office times have now resumed, affected customers who are unable to attend their local office due to mobility or other relevant difficulties can request house calls and/or make appointments with Department staff to discuss their ongoing needs.

People seeking assistance under the Humanitarian Assistance Scheme should contact their local Department of Social Protection representative (former Community Welfare Officer). Further information and applications forms in relation to the Humanitarian Assistance Scheme are available from the Community Welfare Service in the affected areas and from the Department's website:

<http://www.welfare.ie/EN/Schemes/SupplementaryWelfareAllowance/Pages/HumanitarianAidScheme.aspx>

**ENDS**