
Pathways to Work 2016-2020

Review of Progress Against All PTW Actions

Status Report Quarter 2 2017

Key/Summary

Actions on target for completion by due date	21 Actions (24%)
Actions underway and to be completed but off target for due date	12 Actions (14%)
Actions at risk of not being completed	0 Actions (0%)
Actions completed*	53 Actions (62%)

[Q] A Quality related action, planned for the first phase of the strategy

[E] An Expansion related action, planned for the second phase of the strategy

*Includes actions that are completed and on-going.

Status report reflects 2017 Quarter 2 position as captured on 17th July 2017.

Action No.	Action	Due Date	Responsible Agency	Status	Status Comment	Q2 Update 2017
1	Increase the frequency and quality of engagement with registered Jobseekers. [Q]					
1.1.	Increase the frequency of 1-2-1 engagement between Case Officers and unemployed people to at least one engagement per month for people already long-term unemployed or assessed at being at high risk of becoming long-term unemployed and at least once every two months for other jobseekers.	Q.1 2016	D/Social Protection (DSP)	Completed		Engagement frequency in ACM now monthly for all Low PEX Jobseekers. For Medium and High PEX Jobseekers, engagement is every two months.
1.2.	Set targets from 2016 for employment progression (e.g. number of clients placed into work each month) and publish performance at an Intreo centre level.	Q.4 2016	DSP	Off Target	In Progress	Data examination to support this initiative is on-going.
1.3	Implement outcome focussed, extended and intensive engagement processes in Local Employment Service providers.	On-going	DSP	Completed		2016 contracts set targets for employment progression and reduced case-load to facilitate more frequent engagement between the jobseeker and the LES mediator.
2.	Expand pro-active engagement to other people of working age who are unemployed but not in receipt of a jobseeker payment. [E]					
2.1.	Review by 2017 the Jobseeker Transition Payment (JST) model and consider whether changes should be made to the structure and operation of the scheme both to improve its effectiveness in supporting lone parents to transition to employment and/or to extend it as an option for other categories of welfare recipient.	Q.3 2017	DSP	On Target	In Progress	The Department is undertaking an independent review of amendments to the OFP scheme including the introduction of JST. A tendering process has taken place and the successful tenderer signed contracts on 27th April with the review commencing immediately. Work on the review is underway and as part of this process a survey has been issued to lone parents affected by the amendments to the OFP scheme. The results of the survey will feed into the report's analysis.
2.2	Expand pro-active engagement to people who are working part-time but are in receipt of a welfare payment.	Q.1 2017	DSP	Completed	On-going	Jobpath continues to engage with referrals of this cohort. No decision of internal activation of this group to date

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2.3.	Develop a pro-active engagement approach to support qualified adult dependants of job-seeker claimants secure employment. For example, promote the registration of qualified spouses/ partners as jobseekers in their own right.	Q.2 2017	DSP	Off Target	In Progress	An information note setting out the supports available to QAs and those that would be available to them if they identified as jobseekers is being prepared.
2.4.	Promote the availability of services to 'voluntary engagers'/'walk-in' clients, including immigrants, not on the Live Register, but wishing to avail of employment and activation services.	On-going	DSP	Completed	On-going	Case Officers across the Intreo Network continue to provide a service to walk in clients not on the Live Register who seek employment advice, guidance and support.
2.5.	Utilise inter-governmental public employment services such as EURES, and build relationships with public employment services in other countries to offer employment services to Irish emigrants working abroad.	On-going	DSP	Completed	On-going	In May 2017 as part of EURES Awareness Week, two major European Job Fairs took place: A Jobs Expo in Dublin/Blanchardstown which attracted over 6,000 jobseekers and an Online European Job Day in Cork with 22 employers representing ICT and Business Service sectors. Service Level Agreements were signed with Sweden, Germany and Belgium producing tailored bilateral initiatives to help address labour market shortages and Irish youth unemployment.
2.6.	Offer Intreo clients access to the Social Inclusion Community Activation Programme sponsored by the Department of Environment Community and Local government and the Programme for Employability, Inclusion and Learning.	Q.1 2016	DSP	Completed	On-going	
2.7.	Incorporate, as appropriate, time spent as an adult recipient or beneficiary of other full-time welfare payments (e.g. OPFP or as a qualified adult dependent of a primary claimant) when assessing eligibility for access to employment supports.	Q.2 2016	DSP	Completed	On-going	
3.	Extend and intensify the pro-active engagement approach for people with a disability. [E]					
3.1	Review the range of income supports (including in-work supports) for people with disabilities to ensure payments are aligned between schemes and, if appropriate, amend the payment	Q.2 2017	DSP	On Target	In Progress	On foot of views of Disability Consultative Forum, DSP has undertaken a procurement process under the informal procedure. DSP has sought three quotes and is at the final stage of this procurement. Next

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	structure to ensure that it supports a return to work for people who wish to do so.					step is to organise focussed stakeholder consultation.
3.2	Expand the use of Intreo Centres as a gateway to engage with people with disabilities and increase the number of Intreo staff trained in the provision of employment supports to people with disability.	Q.2 2016	DSP	Completed	On-going	Rollout completed and engagement ongoing. A Midlands North Division pilot programme of engagement is being undertaken. Briefing session with local disability groups held in January. Meeting of case officers in May to review progress.
3.3	Complete a review of the Employability Service to increase utilisation of the service by people with disabilities and improve the level of employment placements.	Q.2 2016	DSP	Completed	On Going	Proposal for funding of national secretariat being assessed with a view to discussing at next planned meeting with directors forum (July). Meeting took place with CPES to assess likely developments for LES and any similarities with EmployAbility Service.
3.4	Conduct an analysis of existing databases of people in receipt of disability payments to identify people with disabilities who may have a capacity to and an interest in working and offer such people an opportunity to engage with the Intreo and/or the Employability service.	Q.1 2016	DSP	Completed	Complete	Report published 2016.
3.5.	Consider options to allow recipients of Carer's Allowance to access activation services as they cease their caring role.	Q.2 2017	DSP	Off Target	In Progress	Options are under consideration.
4.	Continue to implement the actions set out in the Youth Guarantee Implementation plan and in addition: [Q]					
4.1.	Increase the relative share of workplace-based interventions (Gateway, TÚS, Positive to Work etc.) for youth unemployed.	On-going	DSP	Completed	On-going	
4.2.	Review and restructure the First Steps programme for young unemployed people to drive take-up by offering a higher level of support to jobseekers and employers.	Q.1 2016	DSP	Completed	On-going	First Steps programme was reviewed in 2016 and changes made in an effort to increase participation by employers. This did not result in higher uptake and the scheme will be further reviewed in Q3/2017.

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4.3.	Ensure the frequency of engagement with all young unemployed people is a minimum of one case-officer meeting per month.	On-going	DSP	Completed	On-going	Engagement patterns for young unemployed with their Case Officer remains at once monthly minimum.
4.4	Implement the Defence Forces Skills for Life employment support programme	Q.3 2016	D/Defence	Completed	On-going	
5.	Review and revise the operation of the BTEA scheme to address the issues raised in the ESRI evaluation of the scheme and to improve employment progression outcomes. [Q]					
5.1.	Implement the recommendations of the Labour Market Council with regard to the operation of the Back to Education Allowance (BTEA) scheme.	Q.2 2016	DSP; D/Education and Skills	Completed	On-going	
5.2.	Require participants of multi-year programmes to meet on an ongoing basis with their case officer and demonstrate progress on their chosen programme.	Q.3 2016	DSP	Completed	On-going	Circular issued as a first step in completing this action, whereby participants of multi-year programmes who are entering their final year of study engage with their Case Officer to demonstrate progress on their chosen study programme and their intentions of employment upon course completion.
5.3.	Conduct a qualitative assessment of the BTEA scheme to determine reasons for comparatively low employment progression.	Q.2 2016	DSP	Completed		Final report for publication received.
5.4.	Work with the education sector to increase the work experience/employment content of FET programmes and to develop approaches to reduce the lock-in effect of FET participation (e.g. increase share of short duration or part-time programmes).	On-going	D/Education and Skills	On Target	In Progress	SOLAS senior officials meet with senior DES officials on a regular basis to discuss and progress areas of common interest including the nature and volume of DSP identified education and training needs for qualified individuals and others referred to FET by DSP. In parallel SOLAS is undertaking a systematic review of key FET programmes including PLC, Youthreach, VTOS, etc. The findings from these reviews including those relating to the quality, length and relevance of the work experience element of the programme under review will feed into the annual SOLAS Service Planning exercise. In addition other labour market focussed FET such as traineeship,

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						specific skills and bridging also have job search and or work experience/in company training modules, all of which include the aim of increasing the work experience/employment content of FET programmes and to countering the lock-in effect of participation.
6.	Focus Intreo referrals to employment and training/education programmes on securing paid employment outcomes for people who are most in need of support. [Q]/[E]					
6.1	Consider the extension of 'payment by outcomes' approaches as used, or similar to those used, in Momentum and JobPath to other programmes (e.g. Local Employment Service/Job-Clubs). [Q]	Q.4 2016	DSP; D/Education and Skills	On Target	In Progress	Customer and employer surveys issued. Draft reports received and returned.
6.2.	Review the possibility of adapting the JobsPlus scheme to incentivise for employers to recruit people unemployed more than three years. [Q]	Q.3 2016	DSP	On Target	In Progress	Focused Policy Assessment nearing completion and among the recommendations being considered is to change the existing qualifying criteria from 1-2 years for the €7,500 incentive and from 2-3 years for the higher €10,000 incentive.
7.	Ensure that 'work pays' when people who are unemployed transition from welfare to employment. [Q]/[E]					
7.1	Consider the recommendations of the Low Pay commission and take action as appropriate to adjust the statutory minimum wage is adjusted incrementally and in a sustainable way, to assist as many low-paid workers as possible without creating significant adverse consequences for employment or competitiveness.[Q]	On-going	D/Jobs. Enterprise, and Innovation	Completed	On Going	The recommendation made by the Low Pay Commission in 2016 that the minimum wage increase to €9.25 per hour came into effect on 1st January 2017. Next recommendation of the Low Pay Commission to be made to the Minister by 18th July 2017.

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7.2	Consider and publish a response to the DJEI/University of Limerick study of the prevalence of low hour contracts in the Irish economy. [Q]	Q4 2016	D/Jobs, Enterprise, and Innovation	Completed	Complete	<p>On 2 May the Government approved draft legislative proposals as a response to the Programme for Government commitment to tackle the problems caused by the increased casualization of work and to strengthen regulation of precarious work.</p> <p>The policy response to this PfG commitment takes account of the University of Limerick (UL) Study, DJEI's public consultation on that study and a detailed dialogue process with ICTU and Ibec. The proposals include a number of amendments to employment law aimed at strengthening employee protections, particularly for vulnerable, low paid workers.</p> <p>The draft legislation was referred to the Office of the Attorney General on 4 May for priority drafting of a Bill. The draft legislation was referred to the Joint Oireachtas Committee on Jobs Enterprise and Innovation for the Committee to consider whether it wishes to engage in pre-legislative scrutiny. Officials briefed the Committee on 20 June. The Committee has since confirmed that it does not wish to engage in pre-legislative scrutiny.</p>
7.3	Review and evaluate the range of in-work supports that are available to welfare recipients in terms of their effectiveness in supporting the move from welfare to work. The review will examine the Family Income Supplement, income disregards on jobseeker schemes, the Back to Work Family Dividend and other welfare supports which provide in-work support. [Q]/[E]	Q.4 2016	DSP	Off Target	In Progress	The Department is currently in the process of reviewing its in-work supports in the context of Programme for Government commitments on supporting families in employment. As part of this process the Department has undertaken an open call for submissions and established working groups to consider the issue. Work is at an advanced stage and a paper is being finalised with the aim of informing the Budget 2018 process.
7.4	Continue the roll-out of the Housing Assistance Payment (HAP), thereby removing the link between unemployment status and access to housing supports for those in receipt of rent assistance payments. [Q]	Q.4 2016	DSP; D/Housing, Planning and Local Government	Completed		

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7.5	Review and report on the impact of the reduced jobseeker payment rates for jobseekers aged 18 to 25. [Q]	Q.2 2016	DSP	Off Target		NUI Maynooth published its Working Paper in May. Drafting of the Department's report is well advanced and the report will be completely shortly.
7.6	Develop a ready reckoner illustrating the financial benefits of employment for people with disabilities.	Q.4 2016	DSP	On Target	In Progress	Work for the initial scoping of the model was completed in 2016. Work progressing on build based on jobseekers model.
7.7	Review and report on the findings of the “make work pay” group established as part of the DSP commitments in the CES	Q.4 2016	DSP	Completed		Working group established to monitor implementation of DSP specific recommendations.
7.8	Increase access to quality and affordable childcare for parents transitioning to employment	Q.4 2017	D/Children and Youth Affairs	Off Target	In Progress	Interim measures involving increases to existing childcare subsidies will take place in Q3. Transition to the new Affordable Childcare Scheme will take place at the earliest possible date thereafter.
8.	Improve the application of the principle of rights and responsibilities in all engagements with jobseekers. [Q]					
8.1.	Improve communication of rights and responsibilities in activation documents and Group Information sessions.	On-going	DSP	Completed	On-going	
8.2.	Apply a requirement for Jobseekers to register their CVs (anonymised if desired) to JobsIreland when requested by their Case Officers.	Q.3 2017	DSP	Off Target	In Progress	Scheduled to commence in August 2017.
9.	Build jobseeker and other working age cohorts awareness of available supports through increasing marketing and communication activity. [Q]/[E]					
9.1.	Increase use of on-line/social media channels as a means of communicating with jobseekers. [Q]/[E]	On-going	DSP	On Target	In Progress	Promotion of Social media channels continues. Establishment of standard practice model in campaigns whereby social media channels are used as a medium to inform customers of new/changes to services. Twitter account actively engaging with customers

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						daily through Customer service direct messaging and up front advertising of new/changes to services.
9.2.	Partner with third-sector organisations (trade unions, INOU, CIB, IBEC, ISME, CPID etc.) to promote awareness of programmes and schemes. [Q]/[E]	On-going	DSP	Completed	On-going	There is ongoing engagement with representative organisations, e.g. Ibec, CSR Forum, Retail Consultation Forum and Hospitality Skills Oversight Group. A database of DSP representation on employer, industry and skills groups is being developed to support sharing of information.
10.	Facilitate and advance recruitment levels from the Live Register to Enterprise Agency assisted companies. [Q]					
10.1.	Promote employer support services and schemes (e.g. JobsPlus, Job Matching) via EI and the IDA.	On-going	D/JEI; D/SP	Completed	On-going	<p>IDA and EI are continuing to promote the employer support services and schemes of DSP to their client base, as part of the overall suite of state supports available to enterprise to maximise job creation.</p> <p>IDA has to-date run six programmes in conjunction with DSP and Skillnets to identify skill needs in client companies and which uses DSP data sources to identify potential candidates. Then in cooperation with Skillnets these persons are trained and provided internships. The latest of these programmes is being run in the SE region and is still in progress. Overall these programmes have had substantial success in terms of people getting full-time jobs in IDA client companies.</p>
10.2.	Provide responsive job-matching services on request to EI and IDA sponsored employers.	On-going	DSP	Completed	On-going	Engagement at national and divisional level in response to Enterprise Agency client needs.
10.3.	Participate in Regional Implementation Boards of the Action Plan for Jobs.	On-going	DSP	Completed	On-going	
10.4.	Operate the joint governance structure overseeing the implementation of the protocol between DSP and DJEI agencies.	On-going	DSP/DJEI	Completed	On-going	This Protocol has operated as an effective tool for coordinating the efforts of the various agencies involved in assisting people from the Live Register

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						into jobs. The high levels of co-operation and communication that have been achieved and maintained by the Enterprise agencies and the Department of Social Protection has reduced the requirement for quarterly meetings of the Protocol Steering Group. Accordingly these will be held twice this year with a review of the Protocol undertaken and completed by end Quarter 4.
11.	Complete the establishment of a professional account management capability with employers. [Q]/[E]					
11.1.	Complete the recruitment and training programme for account managers. [Q]/[E]	Q.4 2016	DSP	Completed	On-going	All Key Account Managers have received accredited training. A Training Needs Analysis of Divisional staff (in respect of employer engagement) is underway.
11.2.	Agree and establish account management standards and co-ordination mechanisms with JobPath and LES providers. [Q]/[E]	Q.1 2016	DSP	Completed		Protocols are in place with JobPath, LES and JobClub Providers.
11.3.	Consider and, if appropriate, develop a plan to introduce an IT system to support employer engagement – using CRM (Customer Relationship Management) software interoperable with other DSP IT systems and databases and standardise this across all those delivering activation services (LES, JobPath). [Q]/[E]	Q.4 2016	DSP	Off Target	In Progress	Some CRM functionality will feature on the upgraded JobsIreland website. An in-house application is being developed to facilitate and record other aspect of employer relationship management. Further options will be considered in Q4 2017.
11.4.	Establish a channel management approach to working with recruitment agencies with a view to helping recruitment agencies place jobseekers and other cohorts prioritised under PTW into employment. [Q]/[E]	Q.2 2016	DSP	Completed	On-going	Proposed protocol being reviewed in line with updated employer strategy, service model and EURES regulation.
11.5.	Develop performance metrics to set targets and monitor and report on employer engagement activities. [Q]/[E]	Q.1 2018	DSP	On Target	Not started	

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12	Continue to develop the national jobs week with a view to doubling employer participation over the course of the plan period and incorporating a national recruitment conference as part of the programme. [Q]/[E]	Q.4 2016	DSP	On Target	In Progress	Preparation for Jobs Week 2017 is underway. It will run from 25th to 28th September 2017.
13.	Implement the new JobsIreland online recruitment service during 2016 and increase vacancies posted from c 100,000 per year to 200,000 per year over the course of this programme period (to end 2020). [Q]/[E]	Q.2 2016	DSP	Off Target	In Progress	The new JobsIreland system was introduced on a phased basis in July 2016. Due to technical difficulties the numbers of vacancies being advertised has not reached the estimated figures. Work is ongoing to address shortcomings and add functionality through 2017. A major upgrade of system architecture which will facilitate significant uptake was implemented in June 2017.
14.	Develop a methodology with the CSO for monitoring movements of new employees from the Live Register or other welfare status to IDA/enterprise supported agencies and other employers	Q.2 2016	DSP/DJEI	Completed		<p>Methodology has been developed with CSO and while there are several caveats attached to the findings, they appear robust methodologically.</p> <p>The CSO changed the methodology so that it is closer to the Revenue methodology and the results are now comparable with the previous years. 2014/2015 results were completed by the CSO (January 2017).</p> <p>The paper was forwarded to the members of the Protocol Steering Group working in the enterprise agencies on the 27th April for approval at their next meeting.</p>
15.	Develop and implement an engagement strategy for employer representative groups (e.g. IBEC, CIF, IHF) and other employer bodies (e.g. BITC, FIF). [Q]/[E]	On-going	DSP	Completed	On-going	A new Employer Relations Strategy 2017-2020 was adopted in June 2017.
16	Continue to work to engage employers in offering training related work-placements to unemployed jobseekers through Skillnets. [Q]/[E]	On-going	DSP	Completed	On-going	DSP was invited by SOLAS to participate in discussions regarding expansion of and eligibility criteria for traineeships. A review of Skillnets protocol is under consideration to reflect new Skillnets Strategy and the updated Employer Strategy.

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17	Participate together with employers in Regional Skills Fora being established by DES to improve labour market relevance of further education and training provision. [Q]	On-going	DSP; D/Education and Skills	Completed	On-going	The work of the Regional Skills Fora in bringing together the key stakeholders from the enterprise and education and training sectors in each region to develop swift responses to emerging skills needs is ongoing. The role of the Fora Managers in facilitating interaction between enterprise and education and training providers has been welcomed by all involved and met with a good deal of success to date. The Regional Skills Fora were officially launched along with the National Skills Council by the Minister in April.
18	Identify the skills needs of employers, including through the use of labour market data and studies, to inform the development and delivery of programmes that will upskill and re-skill unemployed people to meet the requirements of the enterprise sector. [Q]	On-going	D/Jobs. Enterprise, and Innovation; D/Education and Skills	On Target	In Progress	<p>The National Skills Strategy 2025 sets out a skills architecture to better capture, process, disseminate and respond to national and regional skill needs. Implementation of the National Skills Strategy 2025 is ongoing across the education and training sector.</p> <p>The Hospitality Skills Oversight Group held two meetings during the quarter to progress actions to boost hospitality skills supply. A first year progress report highlighting achievements of Group is ready for dissemination. This includes the setting up the first Skillnet Hospitality Training Network and work by DSP employer engagement unit in sourcing hospitality talent from the Live Register and through the EU EURES system.</p> <p>A new Biopharms Apprenticeship proposal is being developed by BiopharmaChem Ireland following the call for new apprenticeships in May 2017.</p> <p>The EGFSN Report Update on Future Skill Needs in the Food and Drink sector in Ireland was published May 2017.</p>
19	Strengthen the mechanisms and metrics for ensuring delivery on the skills needs identified at sectoral and occupational level and develop further the dissemination of labour market and skills data to higher education and further education and training institutions to respond to identified shortages. [Q]/[E]	On-going	D/Jobs. Enterprise, and Innovation; D/Education and Skills	On Target	In Progress	The national and regional structures for identifying skill needs have been set out in the National Skills Strategy (NSS). As recommended by the NSS a revised mandate for the Expert Group on Future Skills Needs has been developed. The new National Skills Council which met for the first time in May will oversee research and advise on prioritisation and

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						delivery of identified skills needs from a range of sources including the Expert Group on Future Skills Needs, SOLAS SLMRU and the Regional Skills Fora. The new skills architecture comprising the National Skills Council, Regional Skills Fora and a restructured EGFSN Group is now fully operating. The development of the EGFSN 2017/18 work programme was considered by the EGFSN at its meeting on 4 May. The EGFSN continues to ensure effective communication and information provision with the new Regional Skills Fora of stakeholders established by DES.
20	Maximise the application of a social clause subject to EU and national guidelines, in public procurement.	On-going	D/PER; D/SP	Completed	On-going	Meetings held with PAS and Office of Government Procurement.
21	Improve the quality of service provision. [Q]					
21.1.	Design, develop and implement an accredited professional development programme for Intreo Case Officers.	Q.4 2016	DSP	On Target	In Progress	Over 70 case officers have now begun the Level 8 Certificate in Employability Services. The first group, who began lectures in November 2016, completed lecturers in April. An evaluation workshop was held with these students in June. A further intake of students is scheduled for September/October 2017.
21.2.	Design, develop and implement a quality management approach to improve the quality of the service offered to Intreo clients.	Q.4 2017	DSP	On Target	In Progress	Ongoing
21.3.	Commission and publish regular customer satisfaction surveys.	Q.1 2016	DSP	On Target	In Progress	2017 Wave 1 on-line CSS results completed. Tender for a wider satisfaction survey of Department's customers being developed.
21.4.	Refine and expand the range of published performance statistics relating to Intreo centre performance.	On-going	DSP	Off Target	In Progress	Available data is being examined.

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21.5.	Maintain the physical Intreo Centre environment to best practice standards.	On-going	DSP	Completed	On-going	
22	Complete the development and implementation of IT systems. [Q]/[E]					
22.1.	Deliver an expanded range of online services to jobseekers and employers (MyWelfare.ie and JobsIreland.ie). [Q]/[E]	Q.3 2016	DSP	On Target	In Progress	Jobseeker on-line pilot on- going, customer consultations and business representative workshops completed which will inform enhancements to the on-line application. Development to facilitate on-line certification by jobseekers to be piloted once outstanding technical requirements released. New system functionality was added to jobsireland.ie to facilitate employer-candidate communications in relation to advertised vacancies and Social media is also being used to promote opportunities - https://www.facebook.com/JobsIreland2/
22.2.	Complete the development and implementation of a new end to end case management system integrated with DSP's core welfare systems. [Q]/[E]	Q.2 2016	DSP	Completed	Complete	Final release implemented. System now fully operational.
22.3.	Develop and implement a new Programme Learner and Support System in the FET sector and build and operate interfaces between DSP and FET systems to ensure that referrals are managed and tracked appropriately. [Q]/[E]	Q.4 2016	SOLAS; D/Education and Skills; DSP	Completed	On-going	Operational interfaces continue to evolve. Legislation may be required to realize objectives in relation to outcomes.
23	Use evidence to inform the development of service and policy initiatives. [Q]					
23.1.	Deliver a rolling programme of impact evaluation studies with the support of the Labour Market Council.	On-going	DSP	On Target	In Progress	As part of BARE (Business Intelligence/Analytics/ Research/Evaluation) Programme, a number of in-house and commissioned evaluations are in progress. Received final report for publication of the BTEA Qualitative Study. Technical advice provided for a range of surveys and other projects across the Department.

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23.2.	Establish a cross-departmental working group DSP, DES, SOLAS, DJEI, HEA, CSO and Revenue to expand the scope and application of the jobseeker longitudinal database (JLD).	Q.2 2016	DSP/DJEI/DES/SOLAS	Completed	On-going	
23.3.	Promote research activity on the JLD among academic institutions.	On-going	DSP	On Target	In Progress	Competition for 2017 Internships held. Four candidates were successful. Two interns are in place, two interns will start in September.
23.4.	Publish under the guidance of LMC an annual review of Pathways to Work progress and priorities.	Q.4 2016	DSP	Completed	On Going	
24.	Promote exchange of best practice between service providers. [Q]/[E]					
24.1.	Organise and run an annual service providers conference for all service providers in the public employment services sector. [Q]/[E]	Q.3 2016	DSP	Off Target	Not Started	Deferred to 2018. DSP attending and addressing UK conference. Further engagement with conference organisers for an all-Ireland conference expected with re-establishment of a Northern Executive.
24.2	Publish from Q3 2016 performance statistics relating to the cost and performance of contracted providers including JobPath, LES/JobClubs and ETBs. [Q]	On-going	DSP; and D/Public Expenditure and Reform	On Target	In Progress	Second set of JobPath statistics published in Q2 2017. The publication of LES and JobsClub statistics is being examined in the context of the ongoing Indecon Review.
24.3	Refine the contract model with Local Employment Service to apply learnings from Intreo and JobPath roll-out. [Q]	Q.4 2016	DSP	Completed		
24.4	Undertake a review of the operation of Local Employment Service and JobClubs to assess performance and value for money. [Q]	Q.2 2016	DSP	On Target	In Progress	Review underway with final report expected shortly.
25	Review and evaluate the performance of existing FET provision [Q]					
25.1	Complete evaluations of the current rounds of Springboard and Momentum.	On-going	SOLAS	Completed		
25.2	Complete the review of the Post Leaving Certificate Programme.	Q.2 2016	SOLAS	Completed		Review and SOLAS response to review with DES

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25.3	Undertake reviews of FET programmes in accordance with the schedule set out in the FET Strategy 2014-19.	On-going	SOLAS	On target	In Progress	Tenders being progressed. Youthreach not started but on target.
25.4	Seek to incorporate the JLD into FET programme reviews and examine the potential to enhance the JLD through the inclusion of data on participation in education and training programmes and overall educational attainment.	Q.1 2017	DSP; D/Education and Skills	Off target	In Progress	Issues arising are being examined.
25.5	Complete an examination of the barriers to participation in FET programmes	Q.3 2016	SOLAS	Completed		
26	Target provision to meet needs of jobseekers and employers [Q]/[E]					
26.1	Develop the new apprenticeship system on an on-going basis to cover the broad range of skills needed for the economy to ensure the system is resourced to adapt to the changing needs of the workplace and employers over the coming decade. [Q]	On-going	D/Education and Skills	Completed	On-going	<p>A key commitment set out in the Plan for this year was the issuing of a second call for proposals to refresh the pipeline of proposals already established through the first call. The second call issued on 4th May and will remain open until 1st September.</p> <p>As well as developments in new apprenticeships, registrations in the craft trades are rising as the employment and economic situation improves. In 2016 there were 3,742 registrations which represents a significant recovery since the crash. This year the upward trend continues with registrations at the end of June of 2,200 which is almost 40% ahead of the same period in 2016. Registrations in the craft trades are predicted to grow to 5,587 over the period to 2020.</p> <p>A steering group, chaired by SOLAS with representatives from all key stakeholders, has recently been established to examine ways of relaunching existing traineeships and also developing new career traineeships. To date six new traineeships have been developed.</p>
26.2	Roll out further rounds of Springboard and Momentum taking account of evaluation outcomes and analysis of need.[Q]	Q.4 2016	D/Education and Skills	Completed	On-going	

Action No.	Action	Due Date	Responsible Agency	Status	Status Comment	Q2 Update 2017
26.3	Agree annual targets with Intreo for participation of priority cohorts (long term unemployed jobseekers, people with disabilities, young unemployed people etc.) in education and training programmes [Q/E]	On-going	D/Education and Skills; DSP	Completed	On-going	Targets for participation of priority cohorts (long term unemployed jobseekers, people with disabilities) have been set by Education and Training Boards (ETBs) in their Funding Allocation Requests and will be published in the FET Services Plan. The target for participation on Youthreach and Community Youth Training has been set by ETBa in their Funding Allocation Requests and will be published in the FET Services Plan.
26.4	Review conditionality of income support for Springboard participants to facilitate flexibility and innovation in the programme. [Q]	Q.2 2016	D/Education and Skills	Completed	Complete	DES were unable to secure agreement on any significant changes to conditionality of income support for those participating on certain Springboard+ courses.
26.5	Examine supports required to facilitate greater participation by people with disabilities, single parents and qualified adults in education and training [E]	Q.4 2016	DSP; D/Education and Skills	Completed	On Going	SOLAS has published independent research into barriers to FET. The project sought to identify, prioritise and propose solutions to the barriers to participation in FET, in particular, by under 25s unemployed people and older long term unemployed people. The findings of the research will inform the SOLAS parameters and guidelines issued to ETBs in respect of the SOLAS Annual Service Planning exercise with ETBs to build on existing supports to persons with a disability, carers etc. In addition SOLAS has provided senior DSP officials with a copy of the barriers report to inform the DSP response in relation to progressing its commitment under the FET Strategy Implementation Plan and led by DES, to examine structural barriers that may impact on FET take-up by unemployed persons.
27	Ensure that FET sector and Intreo employment services deliver and operate services in an aligned manner. [Q]					
27.1	Produce annual FET Service Plans, with engagement from the Department of Social Protection and Intreo offices.	On-going	DES/SOLAS/ DSP	On Target	In Progress	The FET Services Plan will be published at the end of July. The Plan is later this year due to the integration of the PLSS (Programme Learner Support System) with FARR (Funding Allocations Requests and Reporting).

Action No.	Action	Due Date	Responsible Agency	Status	Status Comment	Q2 Update 2017
27.2	Complete the development and rollout of the Programme Learner and support System (PLSS) including application interfaces with Intreo systems.	Q.4 2016	D/Education and Skills; SOLAS	Completed	On-going	Application interfaces continue to evolve. Legislation may be required to realize objectives in relation to outcomes
27.3	Complete the review of inter-agency protocols between INTREO offices and DES/ETBs and disseminate the results.	Q.2 2016	DSP/DES	Completed		
27.4	Establish standing local arrangements to monitor the operation of the inter-agency protocols.	Q.2 2016	DSP; DES	Completed	On-going	
27.5	Ensure DSP participation in the Regional Skills Fora.	On-going	DES; DSP	Completed	On-going	All Regional Skills Foras have Divisional Representatives in attendance and participate on an ongoing basis.